



September 6, 2019

Caroline Haskins
MuckRock News
79894-73525530@requests.muckrock.com

Re: Public Records Request

Dear Ms. Haskins:

The Public Records Request referenced below was received by the Research & Development Unit of the San Jose Police Department on September 5, 2019 for processing.

Request #1: *All instructional materials, presentations and presentation materials (including recorded video and audio, PowerPoint files, prepared remarks, and slides formats), and other guidance on the use of Arlo devices and/or the Arlo app. This includes A) any notes taken during meetings that discussed the use of Arlo devices and/or the Arlo app, B) any explanations (whether internally or externally generated) of how Arlo devices and/or the Arlo app works, and C) any other document that has been used to help explain the use of Arlo devices and/or the Arlo app to any party, including internal documentation, public relations materials, and executive summaries.*

SJPD Response #1: There are no records responsive to your request.

Request #2: *A copy of any privacy impact assessments, use policies, standard operating procedures, data retention policies, legal opinions, warranties, non-disclosure agreements, contracts, liability waivers, insurance agreements, Requests for Proposals, Responses to Requests for Proposal, Memorandums of Understanding, Letters of Interest, usage policies, or informal agreements between the police department and Arlo.*

SJPD Response #2: There are no records responsive to your request.

Request #3: *A copy of any funding opportunity announcements, grant applications and grantor status/progress reports, reports to legislative bodies, annual reports that mention Arlo or the Arlo app, as well as audit records, including but not limited to security audits of the software, misuse reports, and reports to oversight bodies.*

SJPD Response #3: There are no records responsive to your request.

Request #4: *Any digital communications including but not limited to emails and text messages) as well as documents, (including but not limited to PDF, word processing, excel, and slide documents) that mention Arlo or the Arlo app.*

SJPD Response #4: There are no records responsive to your request.

Request #5: *Any digital communications (including but not limited to emails and text messages) with Arlo representatives.*

SJPD Response #5: There are no records responsive to your request.

Request #6: *Any maps, excel spreadsheets, or lists illustrating the location of Arlo cameras, or listing/registering the owners of Arlo cameras in any way.*

SJPD Response #6: The department has located one record responsive to your request, however, it is exempt from public disclosure. It contains official information which is privileged under Evidence Code Section 1040 and therefore is exempt from public disclosure under Government Code 6254(k). It also contains personal identification information which is protected from public disclosure under the right to privacy in Article I, Section 1 of the California Constitution and therefore is exempt from public disclosure under Government Code 6254(k). Finally, the document is exempt under Government Code Section 6255 as the public's interest in nondisclosure clearly outweighs the public's interest in disclosure.

Request #7: *Any general release forms, waivers, or registration forms that residents would have to fill out in order to get a free Arlo camera, get a discounted Arlo camera, or register their Arlo camera with police.*

SJPD Response #7: Please refer to the following link that residents can use to register their security cameras with the City of San Jose/San Jose Police Department: <http://www.sjpd.org/forms/cameraregistrationfaqs.asp>

Questions regarding this response should be directed to April Benoit, Research & Development Unit, at april.benoit@sanjoseca.gov or 201 West Mission Street, San Jose, CA 95110. Should you desire to appeal this response, please submit your appeal to:

Open Government Manager
City of San Jose, Office of the City Manager
200 East Santa Clara Street
San Jose, CA 95113
PublicRecordsRequest@sanjoseca.gov

Or City of San Jose, Office of the City Clerk
200 East Santa Clara Street
San Jose, CA 95113
cityclerk@sanjoseca.gov

Sincerely,

Edgardo Garcia
Chief of Police

By April Benoit
Research and Development Unit

EG:AB